



Fort Hood Region Veterans Inventory Initiative

Quarterly Report, July - September 2011

An assessment of the intentions, educational level, skills, employment desires, and suggestions to improve the Fort Hood region's "Quality of Place" for Soldiers leaving military service at Fort Hood, Texas.





Quarterly Report: 4th Quarter, FY 2011
(July - September 2011)

A. BACKGROUND: Operation Economic Transformation is the Greater Killeen Chamber of Commerce plan to identify, measure, and capitalize on new and emerging economic development opportunities present in the Fort Hood region. One key recommendation was to regularly administer a survey designed to capture insightful information regarding the skills and desired career fields of veterans separating from military service at Fort Hood. In July 2006, the following parties entered into a Memorandum of Understanding (MOU) to routinely inventory the intentions, educational level, skills, employment desires, and suggestions of separating Soldiers in order to improve the Fort Hood regional “Quality of Place”:

- Fort Hood Adjutant General/Army Career and Alumni Program (ACAP)
- Workforce Solutions of Central Texas - Board
- Workforce Solutions of Central Texas - Service Centers
- Greater Killeen Chamber of Commerce
- Heart Of Texas Defense Alliance
- Texas Veterans Commission

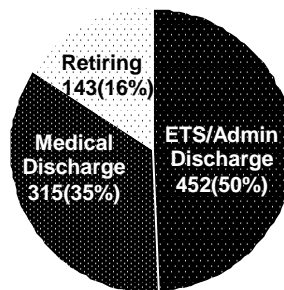
Data is collected via a voluntary twelve-question survey administered during either the Transition Assistance Program (TAP) workshop or installation final clearance¹. The purpose for the collection and analysis of this data is threefold:

1. Develop and retain the region’s skilled and motivated military Veteran workforce;
2. Foster innovation and entrepreneurship; retain existing businesses, and attract new business to the region; and
3. Align the efforts of the participating agencies to enhance options for current and future/potential residents.

B. DEMOGRAPHICS

1. For the 4th Quarter (July - September 2011), 910 Soldiers completing their military service responded to the survey with the demographics graphed below.

DEMOGRAPHIC DISTRIBUTION



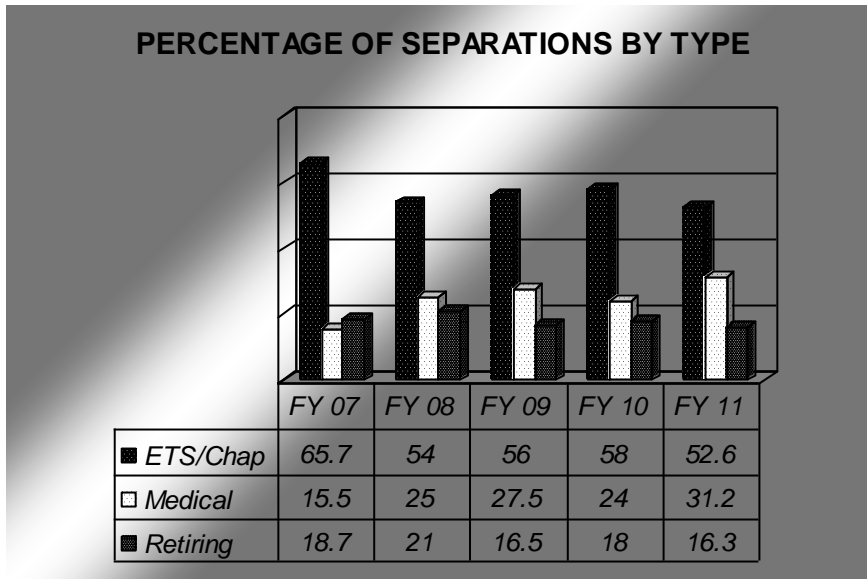
4th QTR 2011

¹ Retiring Soldiers may participate in TAP up to two years prior to their retirement date, while non-retiring Soldiers may participate up to one year in advance. Effective January 2012, all Soldiers separating from the military are required to attend the TAP seminar and will provide the opportunity for more Soldiers to participate in the optional Veterans Inventory Initiative survey.

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2. The Veteran's Inventory Initiative has collected data from separating Soldiers since FY 2007 representing a total of 18,180 responses. The following graph compares reasons for separation from FY 2007 through 4th Quarter 2011. The data shows that the percent of Soldiers separating due to ETS and retirement has decreased, whereas those separating due to medical separation has increased. The increase in the percent leaving the service for medical reasons may be a result of more efficiencies in the medical evaluation process as Soldiers are leaving the service after being assigned to the WTB.



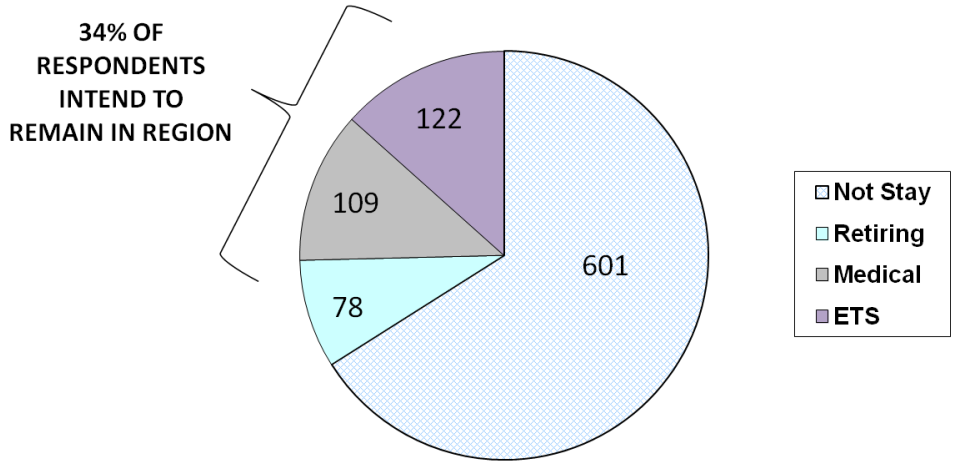
C. INTENTIONS ON STAYING IN THE REGION: The respondents were surveyed regarding their intentions on remaining in the region (within 30 miles of Fort Hood – generally equating to the Killeen-Temple-Fort Hood Metropolitan Statistical Area) when their service ended.

1. 309 respondents (representing 34% of all respondents) indicated they intended to stay in the region. This data represents:

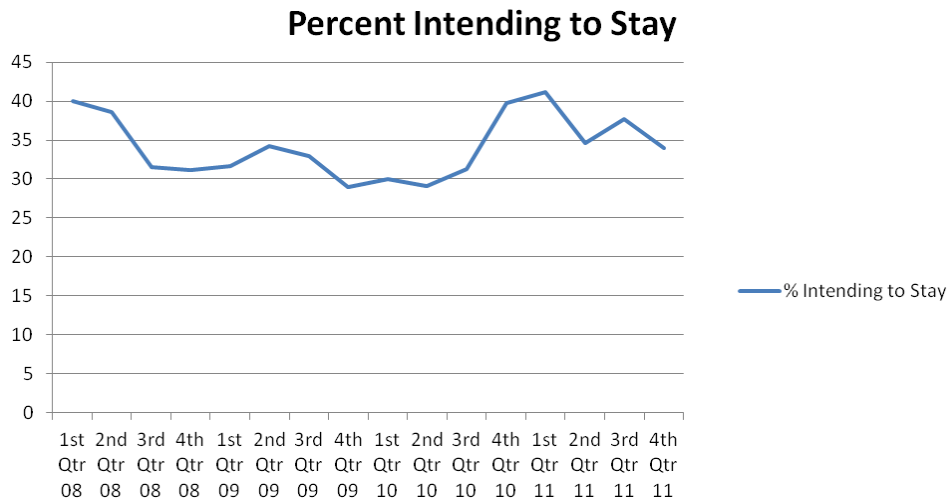
- a. 78 retirees (54.5%) of all retirement eligible respondents.
- b. 231 (30%) of non-retirement eligible respondents.

In addition, 235 (39%) of the 601 who responded they did not intend to stay in the region, would do so if desirable employment were available.

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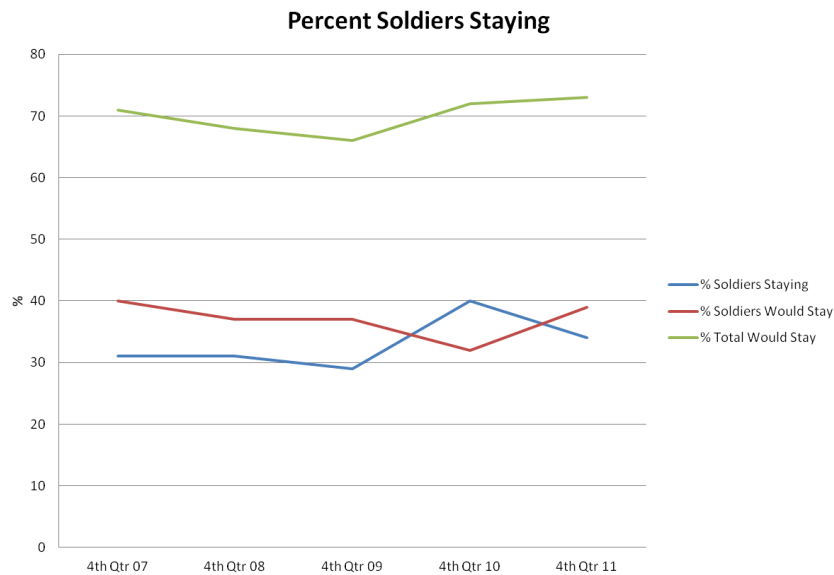
2. When analyzing data of Soldiers' intentions on remaining in the Temple-Killeen-Fort Hood MSA from October 2007 to September 2011, the graph below indicates that the percent of Soldiers intending to remain in the area has consistently averaged between 29 and 41 percent. Data for this quarter decreased slightly from 3rd Qtr 2011, but is still within the historical range.² We will continue to monitor this information.



Respondents are able to more clearly indicate the intentions of their plans and desires once leaving the service. For this quarter, in addition to the 34% indicating they intend to remain in the area, another 39% would stay if desirable employment was available. Over the past 18 months, 1964 (36.1%) respondents intended to remain in the Central Texas region and another 1180 (21.7%) respondents said they would stay if their desired employment was available. This data clearly demonstrates that desirable employment readily available within the MSA is a strong driving force in retaining Soldiers in this area following their service in the military.

² However, because these surveys are completed up to one year for non-retiring Soldiers and two years for retiring Soldiers before actually leaving the service, "intent" to remain (or leave) may change by the actual separation date.

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3. Military retirees residing in the MSA: While the Veterans Inventory Initiative only surveys the intent of Soldiers departing the service, it is possible to more accurately track the disposition of the retiring population using data from the Retired Army Personnel System, which provides the actual numbers of retired Soldiers to zip code level. For the eleventh quarter in a row, the rate of growth for retirees in the Killeen-Temple-Fort Hood MSA increased slightly. According to the Retired Army Personnel System data below, Killeen, Harker Heights, Belton, and Nolanville experienced growth rates exceeding the MSA average for the two year period of 2009-2011. An additional factor might be military retirees moving back into the Central Texas/Fort Hood area immediately upon retirement after having lived (been stationed) somewhere else. This is consistent with the latest census data that states the Bell County population increased by 30.4% from the years 2000 - 2010.

| | JUNE 2009 | SEPTEMBER 2011 | % GROWTH 2009 - 2011 |
|-----------------------|----------------------|---------------------------|---------------------------------|
| KILLEEN | 8120 | 8727 | +7.5 |
| COPPERAS COVE | 3028 | 3111 | +2.7 |
| HARKER HEIGHTS | 1843 | 2075 | +12.6 |
| TEMPLE | 1150 | 1156 | +0.5 |
| KEMPNER | 884 | 909 | +2.8 |
| BELTON | 826 | 883 | +6.9 |
| LAMPASAS | 356 | 342 | -4.1 |
| GATESVILLE | 350 | 352 | +0.6 |
| NOLANVILLE | 266 | 287 | +7.9 |
| SALADO | 206 | 214 | +3.9 |
| MSA | 17029 | 18056 | +6.0 |

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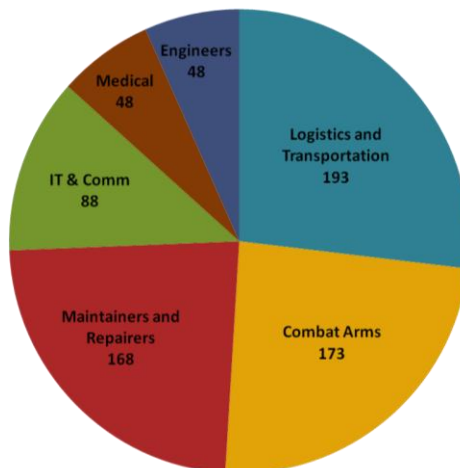
In addition to tracking the retiree military growth rate for the Killeen-Temple-Fort Hood MSA, we are also able to track the military retiree rate of growth for north Texas (174 counties less the Killeen-Temple-Fort Hood MSA). From December 2007 to September 2011, the rate of growth of military retirees in north Texas was 1.1% compared to the rate of growth for military retirees in the Temple-Killeen-Fort Hood area which was 13.5% for the same time period. While the growth rates of military retirees for both areas are increasing at a slower rate than in previous quarters, the rate of military retiree growth in the Killeen-Temple-Fort Hood MSA is higher than the rate of military retiree growth in north Texas.

Additionally, while the national economy was continuing to experience the effects of the slowly recovering economy as a result of the recession this reporting period, the Killeen-Temple-Fort Hood MSA:

- a. Killeen ranked fifth overall as one of the best performing cities in the nation by the Milken Institute, Dec 2011.
- b. Killeen ranked #1 on the Best Cities for Jobs list in 2011, moving up from #4 in 2010, www.forbes.com, May 2011.
- c. Population growth of 15.07% since 2000 in the Killeen-Temple-Fort Hood metropolitan area, Sperling's, www.bestplaces.net, Feb 2011.
- d. The Killeen-Temple-Fort Hood metro area's cost of living is 19.4% lower than the U.S. average, Sperling's, www.bestplaces.net, Feb 2011.
- e. Kiplinger.com ranked the Killeen-Temple-Fort Hood MSA as the 3rd most affordable in the nation.

In addition to these indicators of economic stability for the Killeen-Temple-Fort Hood MSA, there are many other indicators of growth and stability in the area such as construction of the new Darnall Army Medical Center, construction of the new Seton Medical Center in Harker Heights, three new military medical clinics in Harker Heights, Copperas Cove and Killeen, a 3.9% increase in 2010 over the 2009 enplanements at the Killeen-Fort Hood Regional Airport, as well as the opening and increasing enrollment of the new Texas A&M University-Central Texas.

D. MILITARY OCCUPATIONAL SPECIALTIES: Departing Soldiers represented 136 different Military Occupational Specialties. However, 79% (718/910 respondents) can be grouped into six general areas: Logistics/Transportation, Combat Arms, Maintainers/Repairers, Information Technology/Communications, Medical, and Engineers.





LOGISTICS AND TRANSPORTATION

Due to the types of units assigned to Fort Hood and the deployment cycles, the largest group of Soldiers separating from Fort Hood is usually Combat Arms. However, for the past two quarters, Logistics and Transportation has the largest group separating from the service at Fort Hood.

Soldiers serving in the logistics and transportation fields comprise 22% of reported fields.

| | |
|--|---|
| Automated Logistical Specialists (41) | Supervise and perform management or stock record/warehouse functions pertaining to receipt, storage, distribution and issue, and maintain equipment records and parts. |
| Motor Transport Operator (36) | Supervises and operates wheel vehicles to transport personnel and cargo. Oversees and checks proper loading and unloading of cargo on vehicles and trailers. |
| Unit Supply Specialists (33) | Supervise or perform duties involving the request, receipt, storage, issue, accountability, and preservation of individual, organizational, installation, and expendable supplies and equipment. |
| Petroleum Supply Specialists (30) | Supervise the receipt, storage, accountability, and cares for dispensing, issuing and shipping bulk or packaged petroleum, oils, and lubricants. |
| Ammunition Supply Specialists (5) | Assists in receipt, storage, issue, maintenance, modification, destruction, and demilitarization of explosive items. Performs ammunition supply stock control and accounting duties using both automated and manual procedures. |

COMBAT ARMS

Although the number of Combat Arms Soldiers separating from the service is usually the largest group, there are still a large number separating this quarter with these MOS. Most, if not all, will be combat veterans of the Iraq/Afghanistan campaigns, which have a distinctive small-unit focus by their nature. Therefore, in addition to the skills listed below, these Soldiers would likely have extensive leadership and staff planning skills that far surpass those of their civilian peers.

Soldiers in combat arms comprise 19.6% of the reported fields.

| | |
|-----------------------------------|--|
| Armor (58) | Member or leader who employs main battle tanks or cavalry fighting vehicles in combat operations, and performs reconnaissance and security. |
| Infantry (50) | Member or leader who individually employs small arms/heavy anti-armor weapons in support of combat operations |
| Field Artillery (38) | Operate or supervise high technology cannon artillery weapons, automated tactical data systems, intelligence activities, target processing, radar operations, artillery surveying operations, or meteorological observation. |
| Air Defense Artillery (27) | Operate command/control/communications/computer information systems or the lightweight, highly mobile Avenger or medium weight Patriot Air Defense Missile systems. |



MAINTAINERS/ REPAIRERS

Soldiers that work in the field of maintenance and repair comprise 19% of the population.

| | |
|---------------------------------------|---|
| Wheeled Vehicle Mechanics (54) | Supervise and perform unit, direct support and general support level maintenance and recovery operations on light and heavy wheeled vehicles, their associated trailers and material handling equipment. |
| Aviation repairers (47) | 10 different enlisted specialties (less pilots and air traffic controllers) ranging from aircraft structural repairers to airframe-specific armament/electrical/avionics system repairers. |
| Special purpose (38) | 15 different low-density fields that require a degree of technical skills that would support the repair and maintenance of Army vehicles and equipment. These skills include metal workers (welders), machinists, small arms and fire control repair, power generation, computer/detection systems, radar, avionic communication equipment, and special purpose equipment (such as HVAC and refrigeration systems). |
| Tracked Vehicle Mechanics (21) | Perform or supervise unit maintenance, diagnose, and troubleshoot malfunctions on gas turbine and diesel power plants; the suspension, steering, hydraulics, auxiliary power units, and the armament/fire control systems on tracked vehicles including the M1 Abrams main battle tank and Bradley Fighting Vehicle. |

INFORMATION TECHNOLOGY AND COMMUNICATIONS

The information technology and communications field makes up 10 %of the fields reported.

| | |
|--|--|
| Information Technology Specialist (26) | Supervise, install, operate and perform unit level maintenance on multi-functional/multi-user information processing systems, peripheral equipment, and associated devices. Perform analyst and information assurance functions and conducts data system studies. Perform Information Services Support Office (ISSO) duties of printing, publications, records management and Communication Security (COMSEC) custodian functions and certification authority duties in support of the Defense Message System (DMS). |
| Signal Support Systems Specialist (20) | Supervise, install, employ, maintain, troubleshoot and assist users with battlefield signal support systems, terminal devices, satellite communications equipment and automated telecommunications computer systems, to include local area networks, wide area networks and routers. Integrate signal systems and networks; performs unit level maintenance on authorized signal equipment and associated electronic devices; train and provide technical assistance to users of signal equipment. |
| Multichannel Transmission System Operator-Maintainer (20) | Supervise, install, operate and perform unit level maintenance on multi-channel line-of-site and tropospheric scatter communications systems, communications security (COMSEC) devices, and associated equipment. |

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| Satellite Communication Systems-Operator Maintainer (3) | Satellite Communication Systems Operator-Maintainers are responsible for making sure that the lines of communication are always up and running. They install, operate, maintain and repair strategic and tactical multichannel satellite communications. |
| Cable Systems Installer-Maintainer (2) | Cable Systems Installer-Maintainers are primarily responsible for installing, operating and performing maintenance on cable and wire communications systems, communication security devices and associated equipment. |

MEDICAL

Personnel in the medical field make up 5.4% of the reported fields.

| | |
|------------------------------------|--|
| Health Care Specialist (30) | Provide emergency medical treatment, limited primary care, force health protection, evacuation in a variety of operational and clinical settings from point of injury or illness through the continuum of military health care under the supervision of a physician, nurse or physician's assistant. As a field combat medic, provides emergency medical care/treatment at point of wounding on the battlefield or to battle and non-battle casualties during wartime. |
| Other (17) | 4 Medical Log Spec, 2 Mental Health Spec, 2 Medical Lab Specialists, 2 Radiology Spec, 2 Operating Room Specialists, 1 Biomedical Equip Spec, 1 Physical Therapist, 1 Pharmacy Spec, 1 Preventive Med Spec, 1 Nutrition Care Spec |

ENGINEERS

The engineer field makes up 5.4% of the fields reported.

| | |
|-----------------------------|---|
| Combat Engineer (36) | Engaged in providing mobility, counter-mobility and survivability support to combat forces. Operates, directs and assists in the operation of various light and heavy engineer wheeled and tracked vehicles. Directs construction of shelters and assembly of military fixed bridges. |
| Other (12) | 5 Construction Engineers, 3 Firefighters, and 1 Plumber |

E. DESIRED POST- MILITARY SERVICE EMPLOYMENT: Respondents are asked to indicate the type (or types) of post-military employment they desire. In order to standardize input for ease of analysis, the survey provides 14 broad categories conforming to industry categories found in the North American Industrial Classification System (NAICS), but respondents may write in and/or amplify any area not listed. For this 4th Quarter report, the top five desired categories of post-military service employment were³:

³ Employers desiring to hire Fort Hood veterans may post their employment website URL link on the ACAP website (www.acap.army.mil). Employers may also coordinate with the Fort Hood Transition Services Manager (Linda Christ at (254)288-6735) to arrange to recruit potential Veteran employees in person Tuesday through Thursday, and briefly address the TAP workshop (industry they represent, skills they are seeking, availability to discuss job opportunities.) Employers may place a job posting via "Work in Texas" (www.workintexas.com) - a statewide, internet-based job matching system through the Central Texas Workforce Center (254)200-2020. The Texas Veterans Services staff



SOLDIER

- 1. Law Enforcement/Security: 135
- 2. Medical/Health Field: 82
- 3. Management/Business: 76
- 4. Transportation/Warehouse: 76
- 5. Equipment Maint./Repair: 66

SPOUSE

- 1. Medical/Health Field: 104
- 2. Administrative/Office: 96
- 3. Education/Teaching: 52
- 4. Management/Business: 34
- 5. Food Service/Culinary Arts: 31

The anomalies in Military Occupational Specialty data may have been carried over to the types of post-service employment desired. Although the number of Soldiers with Combat Arms as an MOS was not the largest group of Soldiers leaving the military this quarter, the number was high enough that Law Enforcement still remained one of the top three desired careers after military service and has been since Oct 2007. A wide range of possibilities available in the Law Enforcement area is apparently appealing. Once again, a career in the Management/Business field is listed as one of the top three desired careers after military service and has been since October 2007. For the past twenty-one months, a career in the Medical/Health Field was one of the top three desired second careers and has been since January 2010.

The Medical/Health Field, once again, topped the list for desired spouse employment when it dropped out of the top choices last quarter after having been in the top five since July 2008. Since October 2007, the top desired careers have always included Administrative/Office, Education/Teaching, and Management/Business.

The top categories of desired post-service employment for those intending to retire from military service are:

- 1. Law Enforcement/Security: 21 responses
- 2. Transportation/Warehouse: 18 responses
- 3. Management/Business: 17 responses
- 4. Education/Teaching: 14 responses
- 5. Computers/Software: 13 responses

Law Enforcement/Security was listed as the top desired area of employment after leaving the service upon retirement. Management/Business remained one of the top desired areas as well, while Computers/Software was listed once again after its first listing in June 2010.

According to a new study by Payscale.com, management consultation and information technology program managers top the list for best jobs for veterans. The following is a list of the 16 most common and well-paid occupations that veterans have entered since transitioning from the military service.

- Management consultant
- Program manager, information technology
- Systems analyst
- FBI agent

work closely with the Central Texas Workforce Business Services including job development, direct referrals, and military skills-civilian occupations matching. Contact Jerry Butts (Killeen: (254)200-2026) or Waverly Hargrove (Temple: (254)773-1607, ext 4032) for more information.

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- Field service engineer, medical equipment
- Systems engineer
- Information technology consultant
- Intelligence analyst
- Helicopter pilot
- Network engineer
- Project manager, construction
- Technical writer
- Business development manager
- Network administrator, information technology
- Heating, ventilation, and air conditioning service technician
- Fireman

The Veteran's Inventory survey allows respondents to choose an area of interest for post-military service employment. The following chart shows the types of post-service employment desired by separating Fort Hood Soldiers compared with the Payscale.com list that many veterans nationwide have entered following their military service.

Veteran's Inventory Responses

Payscale.com

Management/Business
Administrative/Office

Management Consultant
Business Development Mgr

Law Enforcement/Security

FBI Agent
Intelligence Analyst
Fireman

Medical/Health Field
Hospital Industry

Field Service Eng, Med. Equip
Technical Writer

Computers/Software

Program Mgr/IT
Systems Analyst
IT Consultant
Network Adm/IT
Network Engineer
Systems Engineer
Technical Writer

Orion International, an employment placement service for former military personnel, finds that officers and senior-enlisted personnel typically find success in high-level management positions and many major corporations offer "fast-track" leadership development for veterans. Officers and Non-Commissioned Officers eligible to retire have spent many years leading increasingly larger and more complex organizations, are graduates of an Army Professional Education system that focuses on developing their leadership skills, and have demonstrated success as a

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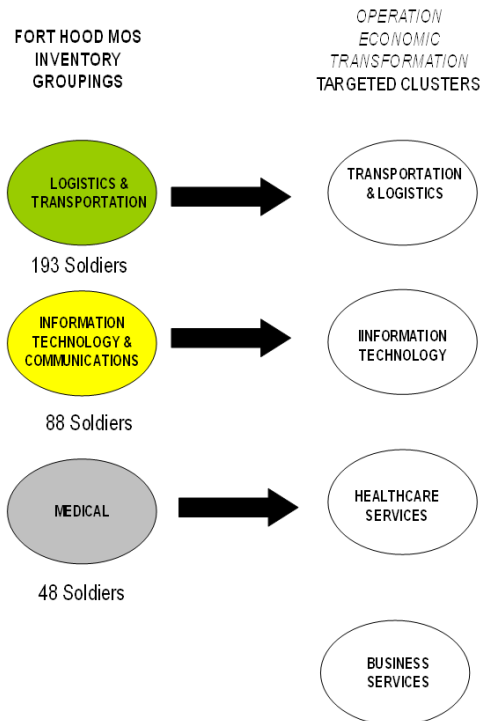


result of their longevity of service. Orion's goal is to help place those with strong leadership skills back into the private sector work force who have mastered the skills of management during military service and many companies are looking to veterans to fulfill that need. Employers are looking to former military personnel due to their leadership experience, transferrable skills, and proven accountability. These veterans are known for being highly energetic and motivated and also known for being career-oriented, goal-oriented, and are very familiar with being in a position where accountability is high. Along with the leadership experience that veterans have obtained while in the military, many have also most likely furthered their education to obtain a degree in some area of business that makes them marketable and a desirable employee along with their MOS experience. Since October 2007, Education/Teaching has always been one of the top five desired employment choices after retirement except for the months of October - December 2009.

The *Operation Economic Transformation* Report identified four “target industries” or clusters that present the Greater Fort Hood Region with immediate opportunities for economic growth:

- Information Technology
- Transportation and Logistics
- Healthcare Services
- Business Services

Clusters are geographic concentrations of interconnected firms and institutions utilizing related applications and serving similar markets. When fully developed, clusters can act as the principal drivers of economic growth and innovation in a region. The report recommended pursuing the development of these four clusters through a coordinated strategy of business retention, recruitment and entrepreneurship.



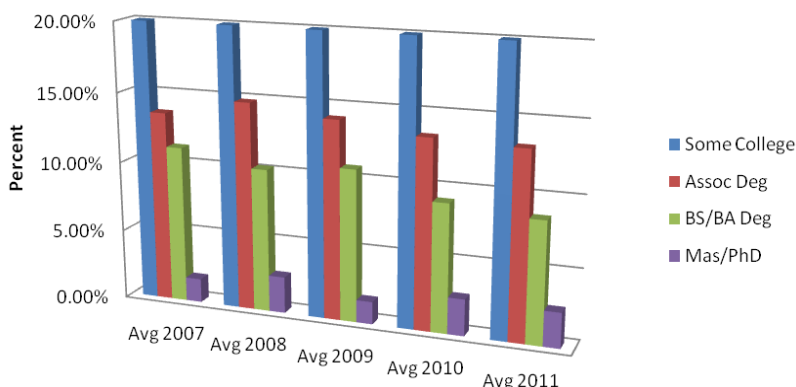


When separating the respondents into major MOS categories, the data directly correlates to these target clusters in the Operation Economic Transformation Report as shown in the chart above. In addition, because Officers and Non-Commissioned Officers eligible to retire have spent many years of their military career in leadership positions and are graduates of an Army Professional Education system, they have acquired many skills in Management and Administrative roles. This training and experience, regardless of their MOS, would directly correspond with the Business Services cluster.

F. EDUCATION LEVEL OF THOSE REMAINING IN THE REGION: Respondents provide their highest level of educational attainment. For this quarter, 70% percent of the respondents who intend to remain in the region have some level of post-secondary education:

1. Some College - 45%
2. Associates Degree - 16%
3. Baccalareate Degree - 8%
4. Masters Degree - 1%

Educational Attainment % of Those Intending to Stay in MSA

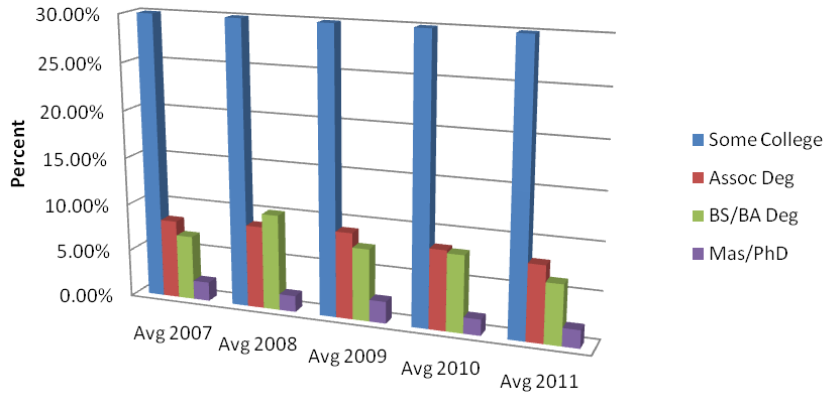


The data from 18,180 Soldiers separating over the last 20 quarters indicates that for those Soldiers who intend to remain in the Killeen-Temple-Fort Hood MSA (both retirement eligible and non-retirement eligible) educational attainment has increased steadily from 2007 to present. However, when separating the data between those who intend to stay and those who do not intend to stay, the level of educational attainment is analyzed in detail in the following two graphs. Anecdotally, businesses indicate they want to hire veterans. Educational attainment is a key variable in that process given the current national unemployment rate. When taking into account that Central Texas offers a low cost of living, has several post secondary institutions within the Killeen-Temple-Fort Hood MSA where Soldiers are able to complete their degrees, and the fact that a large percent of Soldiers separating from the service desire to remain in the area, the Killeen-Temple-Fort Hood MSA is becoming a very desirable area for potential business partners to relocate to the area. The recent and successful move by CGI Inc. to the Belton area demonstrates a perfect example of the benefits for other future businesses to move to the area. This opportunity may also motivate many other Soldiers who have started their



degree as indicated in the above graph to complete their education through the use of their Post 9/11 GI Bill benefits with the potential of a job in the area after leaving the service.

Educational Attainment % of Those Not Intending to Stay in MSA



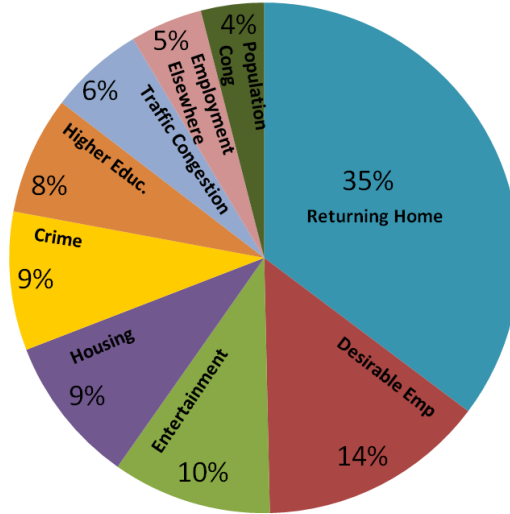
The survey asks respondents if they do not intend to remain in the MSA upon leaving the service, would a job available in the area change their response. Typically, another 18% - 26% would remain in the area if a job was available. When looking at both charts on educational attainment, the Killeen-Temple-Fort Hood MSA has a large pool of educated veteran job applicants to choose from and it is clear that many would respond favorably to remaining in the area if the right job was available to choose from at the end of their service in the military. It is understandable that jobs readily available within the area would retain many more Soldiers within the MSA upon leaving the service, however the Census Bureau just confirmed that 2.4 million businesses are owned by military veterans. Veterans have many years of military experience preparing them for the rigors of running a small business. Their discipline, drive, and motivation are characteristics that make them desirable employees. The combination of self-driven veterans and an inexpensive cost of living makes the Killeen-Temple-Fort Hood MSA a desirable place to retire.

G. DESIRED “QUALITY OF PLACE” IMPROVEMENTS:

1. In the past, the Veteran's Inventory Initiative reports have tracked the respondents' desired improvements (their perception of the Central Texas Quality of Place) if remaining in the Killeen-Temple-Fort Hood MSA after separation from the military service. Respondents were also given the opportunity to provide additional comments regarding their response to "quality of place." The survey was revised in July 2009 to gain more clarity on the quality of place factors that separating Soldiers specifically indicated needed improvement.

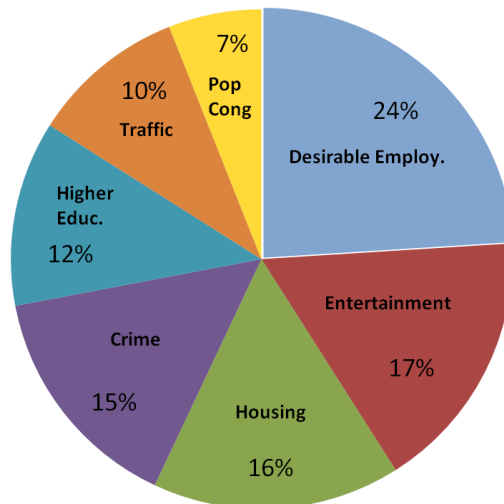


Desired Quality of Place Responses 4th Quarter 2011



After removing the 40% who state they intend to "return to home of record" (35%) and "moving for employment elsewhere" (5%) choices, the following graph depicts the factors that the remaining 60% cite as quality of place issues.

Quality of Place Desires Needing Improvement 4th Quarter 2011



2. For this quarter, the top two desired quality of place improvements were desirable employment as well as entertainment available in the area. While the survey lists the

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entertainment choice specifically as "lack of family and/or adult entertainment," the respondents are also given the opportunity to provide additional comments. An overwhelming majority of responses indicate a desire for more family entertainment and activities in the area. As the deployments to Iraq come to an end and the dwell time for Soldiers increases between deployments to Afghanistan, the Fort Hood-Killeen-Temple MSA is seeing an increase in population as Soldiers return and, therefore, an increase in demand for desirable housing. Over 14 percent of respondents cite concerns with crime despite a steady reduction in the FBI Uniform Crime Reporting (UCR) metric since 2002.

Only twelve percent listed the availability of higher education offerings as a quality of place improvement which is just slightly higher than last quarter. CTC signed a memorandum of agreement (MOA) in November 2010 with TAMU-CT that articulate and transfer academic credit between the two institutions to complete an associate's degree with CTC or a bachelor's degree with TAMU-CT. In addition, CTC was named for the fourth consecutive year as one of the Top 20 Military-Friendly Colleges and Universities because of its ability to offer associates degrees via face-to-face classroom instruction as well as a distance learning option while providing maximum credit for military education and training. This two-year college, paired with TAMU-CT, provides many Soldiers and their families a more attainable and affordable option to completing their higher education while serving in the military or after separating from the service. We will continue to monitor this growing upper-level university and its partnership with CTC as it becomes more known in the area. While there are areas that separating Soldiers desire to see improvements to within the MSA, the Killeen-Temple-Fort Hood MSA economy appears to be more stable than many other areas in the country as well as most of Texas which makes this a desirable area to live after separating from the military.

Perceptions versus reality. Specific comments that separating Soldiers cite as desired improvements to the Central Texas "Quality of Place" remain consistent from previous reports. As 75 to 80 percent of Fort Hood Soldiers reside in the communities of Central Texas (98% within 10 miles of the Fort Hood main gate), the comments reflect their perceptions of areas where improvements might further influence their decision to remain in the region when their military service ends. As Operation Economic Transformation points out, "Economic development planning that is responsive to new opportunities...recognizes the increasing importance of quality of place in the attraction and retention of business and workers. Quality of place is about providing options, not just for current residents, but for those who will be residents in the future." Veterans ending their service at Fort Hood are clearly a talented and educated workforce worth retaining in the Central Texas region, and their perceptions of Quality of Place improvements are important feedback to be considered in future planning. We will continue to monitor the responses for any significant changes in subsequent reports.

Additional information not addressed in this quarterly report may be available for release to eligible entities. Requests for specific information should be addressed in writing to Executive Director, Heart Of Texas Defense Alliance at 2916 Illinois Avenue, Killeen TX 76543.

Special thanks to Ms. Linda Angel, Workforce Solutions of Central Texas, for the design of the report cover and logo; and to Mr. Gerry Fluharty, Workforce Solutions of Central Texas, who compiles the data for these reports.